

Appendix C - Alternative Taxi Arrangements

Question - If you experienced difficulty in getting a taxi in Cardiff, did this require you to:

The table below shows the public responses from those who provided their own answer to the above question:

Public Comments

Wait
Nextbike
cancel plans
Called uber
Use another taxi rank
Cancel plans and not go out.
Walk to train station, missed last train , walk back to taxi rank , no taxis , managed to flag one after about a hour trying to get home
Drive
I had to catch 3 BUSES!!
Eventually managed to get an Uber
Uber
Finally got another taxi
Used Uber
Waited, was late, on one time I missed a train to London. One time asked a neighbour to take me
Get another taxi
UBER
Had to telephone private hire
uber
had to wait until a suitable vehicle is available
Call taxi co. multiple times
I had no option but to keep trying to get a cab
Uber / Bolt
I had to walk most of the way home as a lone female I did not feel safe
I waited and eventually got one
use uber
I was stranded at the hospital for 5 hours waiting
Wait for some time!
I've found it hard to get a taxi to come and collect me. I sometimes use a wheelchair but I can't walk more than a few metres
waited for another taxi
Just wait
Walk around for one
Keep having to try different taxis that would take me home
Keep searching for a taxi that would accept me
Book private taxi (Uber)
Keep trying to negotiate
Long wait
Delay our outing

Long wait
Wait for a long time for one
Miss appointment
Missed meeting/appointment
On occasions, I used an Uber , asked family to pick me up
Not attend activity
Uber
Not go
Wait for over 2 hours
App services like Uber or bolt
had to pay triple the price so the taxi man would do his job and take me
Ordered Uber
Use Uber
phoned for one
Used an uber
Phoned private hire from another County
Wait for a decent taxi driver to accept fare
Plenty of taxi's but they will only take cash.
Wait for taxi to be available
Private hire taxi
Waited for a very long time
Rings a taxi company
Waited longer for a taxi
Someone rang a taxi company for me
Walk alone unsafely to get a taxi closer to home
Standing in the freezing cold until a taxi did appear
Walk out of the city centre and call a taxi
Start walking and flag one down
A number of drivers were requesting money upfront and wouldn't take us othwrwise. We had to then book an Uber.
stay at home
Uber taxis
Stay home
Ask enough taxi for 1 not to refuse me
Take an Uber
Booked an uber
Wheelchair access often barred (ohhh ramp is broken!)
Constantly try to flag a taxi down who doest abuse his position
A long wait
Stay in work
Uber or Ola
Booked an Uber
Uber Taxi and wait
another taxi that works to the bylaws
Keep asking multiple taxis
Keep trying until a taxi eventually accepts me.
Unable to attend events

Wait until public transport was available THE NEXT DAY

Keep walking and trying taxis until one will take shorter £11 fair

Access a different taxi

Uber or Dragon
